§89.13

United States General Accounting Office and the United States Department of Justice, and published at 4 CFR chapter II, as those standards may be amended.

§89.13 Documentary evidence of compromise.

A compromise of any claim is not final or binding on the United States unless it is in writing, signed by an officer or employee authorized to compromise that claim.

§89.15 Regulations, reports, and supporting documentation.

- (a) Each officer to whom authority is delegated under §89.5 may promulgate regulations for the exercise of that authority within his or her organization. These regulations shall be revised, as necessary, to conform to any amendments to this part.
- (b) Each officer to whom authority is delegated under §89.5 shall furnish the following information to the Assistant Secretary for Administration:
- (1) A copy of each redelegation of that authority.
- (2) A semiannual report listing those claims compromised or with respect to which collection action has been suspended or terminated, specifying the name of the debtors, the amount of the claim, the nature of the claim, the type of action taken, and the general basis for the action taken.
- (3) A copy of any implementing regulations governing the exercise of the authority delegated under §89.5, and any amendments to those regulations.
- (c) Each officer or employee to whom the Secretary's authority has been delegated or redelegated, before exercising such authority, shall acquire sufficient documentation to demonstrate that the action taken is in the best interests of the United States. This documentation will be retained with and treated as part of the file concerning the debt.
- (d) The failure of any officer or employee to comply with this section does not limit or impair his or her exercise of authority.

Subpart B—Collection of Claims

§89.21 Administrative collection.

Except as provided differently by the DOT operating elements pursuant to §89.3:

- (a) DOT shall send a debtor a total of three progressively stronger written demands at not more than 30-day intervals, unless a response to the first or second demand indicates that a further demand would be futile or the debtor's response does not require rebuttal, or other pertinent information indicates that additional written demands would be unnecessary.
- (b) The initial written demand for payment (and the notice of offset under § 89.25) shall inform the debtor of:
- (1) The basis for the indebtedness and the debtor's right to obtain review (see §89.21(f) for details on review).
 - (2) The amount of the claim;
- (3) That domestic and overseas payment in excess of ten thousand dollars or more shall be made by wire transfer through the Federal Reserve communications, commonly known as Fedwire, to the account of the U.S. Treasury in accordance with the instructions provided in the demand letter; payments originating in foreign countries shall be made by wire transfer to the extent practicable.
- (4) The delinquency date, or the date by which payment is to be made (30 days from the date of mailing or hand delivery of the initial demand letter);
- (5) The standard for interest, penalties, and administrative charges in accordance with 31 U.S.C. 3717, if payment is not received by the due date (see §89.23 for details regarding interest, collection charges, and late payment penalty charges);
- (6) Where a notice of offset is concerned, the right to make voluntary payment before collection by offset begins (see § 89.25).
- (7) The possible reporting of the claim to commercial credit bureaus and consumer reporting agencies; however a notice of offset should not include this warning.
- (8) The possibility that DOT will forward the claim to a collection agency, the General Accounting Office, the Department of Justice, or private counsel